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FOR IMMEDIATE RELEASE

Klaske Wins Customer Experience Award, Chooses Solutions Center as Charity Beneficiary

FOND DU LAC, Wis. (December 21, 2018) — Janice Klaske was recently awarded the Society Insurance Customer Experience Award in a brief ceremony at Society's annual all-employee meeting in Fond du Lac. This award is presented quarterly to an employee nominated by his or her colleagues for exceptional efforts in serving Society Insurance policyholders.

In recognition of the award, Society donated \$250 to Solutions Center in Klaske's name.

As a rating lead on the commercial underwriting team, Klaske handles large accounts, sophisticated programs and additional complex work that arises in serving agents and policyholders at the company's largest independent insurance agency.

Klaske's primary role is to prepare the policy documents that are presented to policyholders and agents, but she frequently shares her 40 years of insurance experience – all at Society Insurance – as a mentor to employees throughout the underwriting team. In addition, Klaske has played a key role in major projects to adopt new insurance rating systems at Society.

Service with a smile is her calling card. As the employee who nominated Klaske observed, "Everything she does is guided by the empathy we all should strive to display in working with each other and our customers. Her willingness to go the extra mile to help anyone and make things better is absolutely worth celebrating."

ABOUT SOCIETY INSURANCE: *Headquartered in Fond du Lac, Wis., Society Insurance has been a leading niche insurance carrier since 1915. Society focuses on the small details that make a big difference to its policyholders while offering top-notch insurance coverage, service and competitive pricing to businesses in Wisconsin, Illinois, Indiana, Iowa, Minnesota and Tennessee.*

Photo caption: Janice Klaske receives the Customer Experience Award from Rick Parks, Society's president and CEO.

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